

CHAPTER 9: THE BANALITY OF GOOD

1. It was the philosopher Hannah Arendt who spoke of the “banality of evil” in connection with Adolf Eichmann, the Nazi administrator of the concentration camps who, during his trial, tried to give himself the image of a commonplace functionary, a man like anyone else who was only fulfilling his duties and carrying out orders. Arendt, H., *Eichmann in Jerusalem: A Report on the Banality of Evil*, Penguin, 1963.
2. Marcus Aurelius, *The Meditations*.
3. According to Gaskin, K., Smith, J. D., & Paulwitz, I., *Ein neues Bürgerschaftliches Europa: Eine Untersuchung zur Verbreitung und Rolle von Volunteering in zehn europäischen Ländern*, Lambertus, 1996. In the countries they studied, people who volunteer represent 38% of the population in Holland, 36% in Sweden, 34% in Great Britain, 32% in Belgium, 28% in Denmark, 25% in France and Ireland, and 18% in Germany.
4. Martel, F., *De la culture en Amérique*, Gallimard, 2006, p. 358; Clary, E. G., & Snyder, M. A functional analysis of altruism and prosocial

- behavior: The case of volunteerism. In *Prosocial Behavior*, Sage Publications, 1991, pp. 119–148.
5. Laville, J.-L., *Politique de l'association*, Seuil, 2010. They work for 1,100,000 associations, with 21.6 million members.
 6. Chatel, Véronique, *Profession: bénévole*, in *L'Express*, special issue, No. 9, May–June 2011, p. 54.
 7. The fields of activity are diverse: culture and entertainment (28%), sports (20%), social, sanitary, and humanitarian action (17%), human rights defense (15% in unions, a consumer's defense association, and the like), religion (8%), education (6%), political parties, heritage organizations (3%), environment (2.6%), defense of biodiversity, restoration of natural parks, etc. See *Le travail bénévole: un essai de quantification et de valorisation*, [archive] INSEE. *Economie et statistique*, No. 373, 2004 [pdf].
 8. <http://www.kiva.org/>, <http://www.microworld.org/fr/>, <http://www.globalgiving.org/>.
 9. Lecomte, J. (2012), *La Bonté humaine*. *Op. cit.*, Chapter 1.
 10. Esterbrook, J. (August 31, 2005), New Orleans fights to stop looting, CBS news. Quoted in Lecomte (2012), *op. cit.*, p. 22.
 11. *Arkansas Democrat-Gazette* (September 2, 2005). Quoted in “Governor Kathleen Blanco: Strong leadership in the midst of catastrophe,” PDF.
 12. Anonymous (September 2, 2005). Troops told “shoot to kill” in New Orleans. ABC News online.
 13. Lecomte, *op. cit.*, p. 24.
 14. Rosenblatt, S., & Rainey, J. Katrina takes a toll on truth, news accuracy, *Los Angeles Times*, 2005, p. 27.
 15. Dwyer, J., & Drew, C. Fear exceeded crime's reality in New Orleans. *New York Times*, 25 (2005): A1. See also Rodriguez, H., Trainor, J., & Quarantelli, E. L. Rising to the challenges of a catastrophe: The emergent and prosocial behavior following Hurricane Katrina. *Annals of the American Academy of Political and Social Science*, 604(1), 2006, pp. 82–101, along with Tierney, K., Bevc, C., & Kuligowski, E. Metaphors matter: Disaster myths, media frames, and their consequences in Hurricane Katrina. *Annals of the American Academy of Political and Social Science*, 604(1), 2006, pp. 57–81. Quoted in Lecomte, *op. cit.*, p. 348.
 16. Lecomte, *op. cit.*, pp. 25–26.
 17. Rodriguez *et al.* (2006), *op. cit.*, p. 84.
 18. Barsky, L., Trainor, J., & Torres, M. (2006). Disaster Realities in the Aftermath of Hurricane Katrina: Revisiting the Looting Myth. Retrieved from <http://udspace.udel.edu/handle/19716/2367>.

19. U.S. House of Representatives (2006), A failure of initiative: Final Report of the Select Bipartisan Committee to Investigate the Preparation for and Response to Hurricane Katrina, Washington, U.S. Government Printing Office, pp. 248–249. Quoted in Lecomte, *op. cit.*, p. 348.
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21. Quarantelli, E. L. The nature and conditions of panic. *American Journal of Sociology*, 1954, pp. 267–275.
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23. Clarke, L. (2002). Le mythe de la panique. *Sciences humaines*, 16–20. Clarke, L. (2002). Panic: Myth or reality? *Contexts*, 1(3), 21–26. See also Connell, R. (2001). “Collective behavior in the September 11, 2001 evacuation of the World Trade Center.” <http://putnam.lib.udel.edu/8080/dspace/handle/19716/683>
24. Drury, J., Cocking, C., & Reicher, S. The nature of collective resilience: Survivor reactions to the 2005 London bombings. *International Journal of Mass Emergencies and Disasters*, 27(1), 2009, pp. 66–95. Summarized in Lecomte, *op. cit.*, pp. 36–37.
25. Quoted by Clarke (2002). *op. cit.*, p. 24.
26. Quarantelli, E. L. Conventional beliefs and counterintuitive realities. *Social Research: An International Quarterly*, 75(3), 2008, pp. 873–904. Quoted in Lecomte, *op. cit.*, p. 33.